

Inbank is a financial institution whose roots go back to 2010 and which offers credit and deposit products on seven European markets. But our ambitions go even further. We are building a new kind of bank with the cornerstone of our strategy being masterful financial technology and geographic expansion.

We are looking for talented people to join our fun-loving and agile team and contribute to the Estonian banking sector's success story here and elsewhere in Europe.

# We are looking for **Application Support Engineer**

---

## **Responsibilities:**

- investigating user reports in a growing, distributed system
- tracking and facilitating the solving of complex technical errors
- creating bugfixes and adding new functionality in codebase
- participating in the creation and improvement of Application Support processes
- suggesting features to aid the experiences of users across the system
- improving data quality
- providing prompt feedback and progress reports to key stakeholders on high priority issues

## **Requirements:**

- some previous experience with programming (at least on a scripting level)
- analytical skills
- desire to develop in the field of IT
- comfortable digging through logs
  - (previous contact with Graylog and/or database audit logging is preferred)
- good communicator
- calm under pressure

## **You'll gain from:**

- previous experience with SQL, Java, Ruby or other programming language
- previous experience with GitHub or other version control software
- IT-related job experience or education

---

## **Contact**

**[martina.poldvere@inbank.ee](mailto:martina.poldvere@inbank.ee)**

Martina Pöldvere / Head of Human resources