



Inbank is a financial institution whose roots go back to 2010 and which offers credit and deposit products on seven European markets. But our ambitions go even further.

We are building a new kind of bank with the cornerstone of our strategy being masterful financial technology and geographic expansion.

We are looking for talented people to join our fun-loving and agile team and contribute to the Estonian banking sector's success story here and elsewhere in Europe.

We are looking for **Application Support Engineer**

Responsibilities

- investigating end user reports in a growing, distributed system
- tracking and facilitating the solving of complex technical errors
- participating in the creation and improvement of Application Support processes
- suggesting features to aid the experiences of users across the system
- providing prompt feedback and progress reports to key stakeholders on high priority issues

Requirements

- strong analytical skills
- comfortable digging through logs (previous contact with Graylog and/or database audit logging is preferred)
- good communicator
- previous experience with programming (at least on a scripting level)
- desire to develop in the field of IT
- calm under pressure

You'll gain from

- previous experience with SQL, Java or Ruby
- previous experience with GitHub or other version control software
- IT-related job experience or education

Contact

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